



MINISTRY
COMMUNICATIONS AND DIGITAL TECHNOLOGIES
REPUBLIC OF SOUTH AFRICA

PARLIAMENT OF THE REPUBLIC OF SOUTH AFRICA
NATIONAL ASSEMBLY
WRITTEN REPLY

QUESTION: 2535

DATE OF PUBLICATION: 1 September 2023

QUESTION PAPER NO: 27

Ms T Breedt (FF Plus) to ask the Minister of Communications and Digital Technologies:

1. With reference to SA Social Security Agency (SASSA) Card Replacement Distribution Plan that has been prepared by a team from Postbank, that will serve as a framework upon which the roll-out of the SASSA card replacement programme will be undertaken through out the Republic, (a) what are the details of the plan, (b) (i) on what date and (ii) how will the details of the specified plan be communicated to (aa) SASSA beneficiaries and (bb) the public in general, (c) what steps have been put in place to ensure that the Postbank does not run out of cards and (d) what steps will SASSA beneficiaries take to ascertain when they are due for an upgrade.
2. Whether he will make a statement on the matter?

NW2888E

REPLY:

1. (a) (b)(i)(ii) (aa)(bb) (c) (d)
The Postbank has developed the project plan which is currently being consulted with SASSA. Details will be shared once agreed upon with SASSA. Upon conclusion of consultations with SASSA, the Postbank will implement the integrated communications plan that will ensure the dissemination of the card replacement information to all SASSA beneficiaries and the public in general. The information will assist in directing beneficiaries as to when, where and how to upgrade their cards.

2. No, the Postbank will as part of the integrated communications plan issue relevant communication to media channels.

Thank You.